

# Terms & Conditions

**Last updated:** [2<sup>nd</sup> Jan 2026]

By using or purchasing from **www.eshopping.asia** ("Site"), you agree to these Terms & Conditions. Please read them carefully before placing any order.

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## 1. General

- a. These Terms govern all purchases made on our website.
  - b. We reserve the right to modify or update these Terms at any time without prior notice.
  - c. Continued use of the website after changes constitutes your acceptance of the revised Terms.
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## 2. Product Information

- a. We make every effort to ensure all product details, images, and prices are accurate.
  - b. All prices are stated in Malaysian Ringgit (MYR) and are inclusive/exclusive of SST (as applicable).
  - c. We reserve the right to correct any errors or inaccuracies without prior notice.
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## 3. Orders & Payments

- a. Orders are confirmed only after full payment has been received.
  - b. Accepted payment methods include Bank QR or any other options displayed on the platform.
  - c. We reserve the right to refuse or cancel any order if payment is not received or if fraud is suspected.
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## 4. Shipping & Delivery

- a. Orders are processed within **3 business days** after payment confirmation.
  - b. Delivery within Malaysia typically takes **7–14 working days**, depending on your location.
  - c. We are not liable for delays caused by courier services, customs, or unforeseen events.
  - d. Shipping fees will be displayed at checkout before you confirm your purchase.
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## 5. Returns & Refunds

Please refer to our **Refund & Return Policy** for complete details on product returns and refunds.

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## 6. Consumer Rights

Under the **Consumer Protection Act 1999**, you have the right to: -

- a. Receive goods that are of acceptable quality, fit for purpose, and match their description.
  - b. Request a repair, replacement, or refund for defective or wrongly delivered goods, in accordance with our Refund Policy.
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## 7. Privacy & Data Protection

We comply with the **Personal Data Protection Act (PDPA) 2010 (Malaysia)**. Your personal data will be collected, processed, and stored securely, and used only for purposes related to your order and customer service.

For more details, please see our **Privacy Policy**.

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## 8. Limitation of Liability

We are not liable for any indirect, incidental, or consequential damages arising from your use of our products or website.

Our maximum liability shall not exceed the total amount paid for the order.

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## 9. Governing Law

These Terms are governed by the laws of Malaysia.

Any disputes shall be subject to the exclusive jurisdiction of the courts of Malaysia.

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## 10. Contact Us

If you have any questions about these Terms, please contact us at: -

 [sales@eshopping.asia](mailto:sales@eshopping.asia)

 [www.eshopping.asia](http://www.eshopping.asia)